

HEALTH AND WELLBEING BOARD: 24th SEPTEMBER 2020

REPORT OF HEALTHWATCH LEICESTERSHIRE

SPECIAL PROJECT USING CAMHS IN LEICESTERSHIRE

Purpose of report

1. During 2019/2020 Healthwatch Leicestershire (HWL) undertook a Special Project to look at people's experience of using Child and Adolescent Mental Health Services (CAMHS). This report outlines the methodology used to collect people's experiences, and includes full survey results, analysis and recommendations.

Policy Framework and Previous Decisions

2. The County Council, following the Health and Social Care Act 2012, is required to directly commission a local Healthwatch. The local Healthwatch in turn has a set of statutory activities to undertake, such as gathering local views and making these known to providers and commissioners, monitoring and scrutinising the quality of provision of local services and a seat on the Health and Wellbeing Board. HWL's Special Projects are one way to gather local views and make them known to providers and commissioners.

Background

3. The purpose of Healthwatch Leicestershire is to promote improvements in local health and social care services – improving outcomes for local people in Leicestershire. HWL believes that the best way to do this is by designing local services around the needs and experiences of local people.
4. HWL had received feedback from parents about delays in accessing treatment from (CAMHS). Since then, work has been carried out by Leicestershire Partnership Trust (LPT) to address the delays within CAMHS. Recent feedback received by Healthwatch suggested this may have moved delays from waiting to be assessed, to waiting for treatment. A HWL Special Project was commissioned to investigate further.
5. The report provides full analysis of HWL findings and recommendations.

Recommendation

6. It is recommended that Healthwatch Leicestershire's, Using CAMHS in Leicestershire report be noted.

Officer to Contact

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List of Appendices

Healthwatch Leicestershire's Using CAMHS In Leicestershire

Healthwatch Leicestershire's Using CAMHS in Leicestershire Summary Report

Relevant Impact Assessments

Equality and Human Rights Implications

15. HWL is aware that the Public Sector Equality Duty (PSED) applies to all functions of public authorities that are listed in Schedule 19 Equality Act 2010. Schedule 19 list does not include Healthwatch England or Local Healthwatch organisations, however as bodies carrying out a public function using public funding, we are subject to the PSED general duty.

16. ECS/ Healthwatch Leicestershire is committed to reducing the inequalities of health and social care outcomes experienced in some communities. We believe also that health and social care should be based on a human rights platform. We will utilise the Equality Act 2010 when carrying out our work and in influencing change in service commissioning and delivery.